



Quarterly Performance Report



Lothian and Borders Fire and Rescue Service

preventing • protecting • responding

for The Scottish Borders

www.lbfire.org.uk

Quarter 1 (April – June) 2012-13

INTRODUCTION

This performance report provides information on our prevention, protection and operational response activities within the Scottish Borders over the (quarter).

The aims of the local Fire & Rescue Service in the Scottish Borders are to reduce fire deaths throughout the Scottish Borders area and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

Within the Local Fire and Rescue Plan 2012 for Scottish Borders, five objectives for the local Fire and Rescue Service to work towards have been identified for 2012/13 (listed below).

Objective 1: To reduce the occurrence of road traffic collisions and the resulting in death and injury;

Objective 2: To reduce the occurrence of special service incidents and resulting death and injury.

Objective 3: To reduce the occurrence of accidental fires in the home resulting in deaths and injury;

Objective 4: To reduce the occurrence of other primary fires and resulting death and injury;

Objective 5: To reduce the occurrence of unwanted fire signals the associated disruption;

QUARTER 1 OUTCOMES

Road Traffic Collisions

The FRS attended 11 Road Traffic Collisions during this reporting period, a decrease of 8 incidents when compared with the same period during 2011-12.

Special Services

The FRS attended 34 Special Service incidents during this reporting period, an increase of 15 incidents when compared with the same period during 2011-12.

Accidental Dwelling Fires

There were 29 Accidental Dwelling fires during this reporting period, a increase of 9 incidents when compared to the same period during 2011-12.

Fire Casualties/Fatalities

There were 0 fire fatalities and 4 fire casualties from accidental dwelling fires during this reporting period.

Other Primary Fires

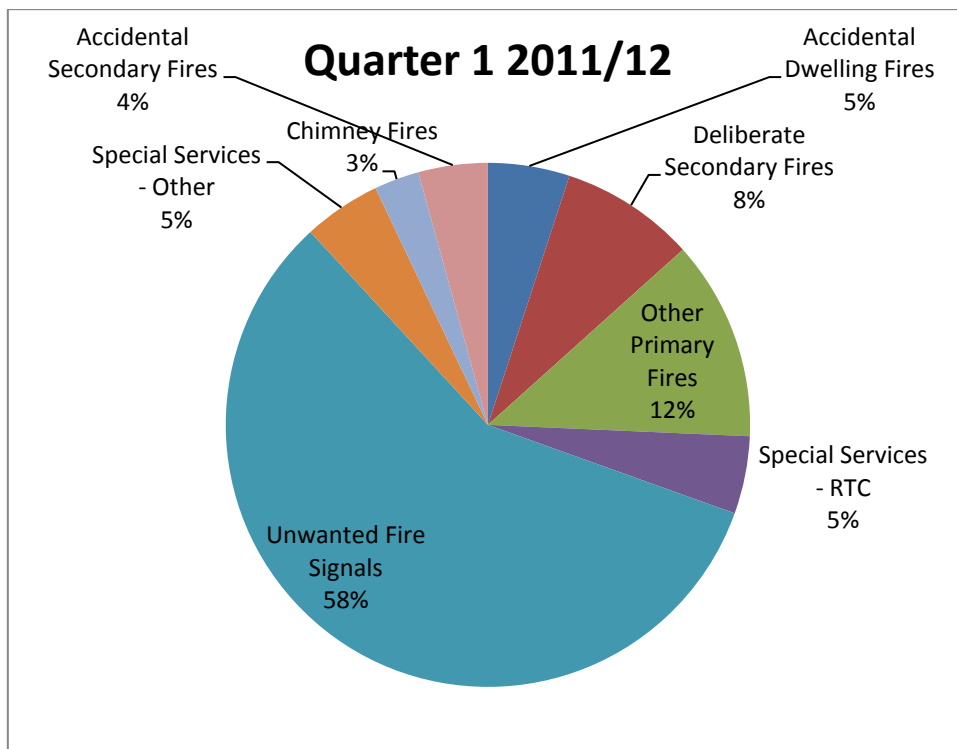
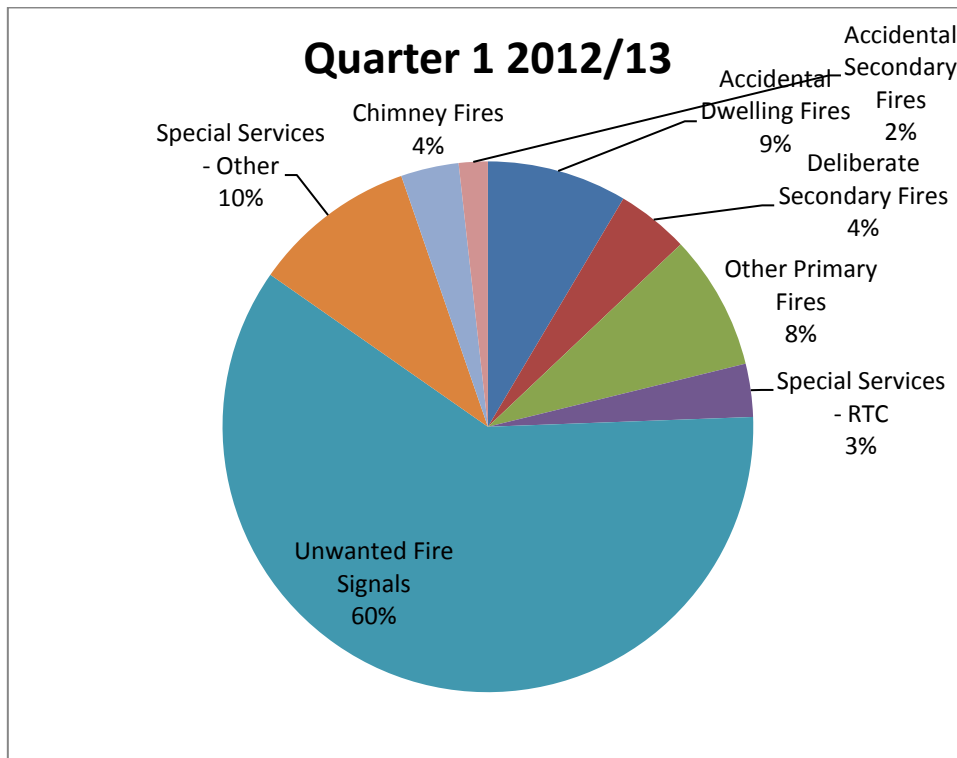
There were 28 Other Primary fires during this reporting period, a decrease of 21 incidents when compared with the same period during 2011-12.

Unwanted Fire Signals

There were 205 Unwanted Fire Signals during this reporting period, a decrease of 24 incidents when compared to the same period during 2011-12.

INCIDENT ACTIVITY OVERVIEW

The charts below illustrate the Incident Activity for Quarter 1 2012-13 benchmarked against the same period last year.



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OBJECTIVE 1: TO REDUCE THE OCCURRENCE OF ROAD TRAFFIC COLLISIONS AND THE RESULTING IN DEATH AND INJURY.

Road Traffic Collisions

Definition: When a road vehicle collides with another vehicle, pedestrian, animal, road debris, or other stationary obstruction, such as a tree or utility pole.

	2011		2012	
	Q1	Total	Q1	Total
Road Traffic Collisions	19	77	11	11
East Berwickshire Ward	1	7	0	0
Galashiels and District Ward	4	15	1	1
Hawick and Denholm Ward	0	1	0	0
Hawick and Hermitage Ward	0	2	0	0
Jedburgh and District Ward	1	7	1	1
Kelso and District Ward	0	1	1	1
Leaderdale and Melrose Ward	2	10	2	2
Mid Berwickshire Ward	2	8	3	3
Selkirkshire Ward	2	9	0	0
Tweeddale East Ward	3	6	0	0
Tweeddale West Ward	4	11	3	3

Societal costs are given at £2,080 per incident as per CFSA

The FRS attended a total of 11 Road Traffic Collisions during this reporting period, a decrease of 8 incident when compared with the same period during 2011-12.

The FRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities.

Deaths and Injuries from Road Traffic Collisions

	2011		2012	
	Q1	Total	Q1	Total
Deaths & Injuries from Road Traffic Collisions	14	47	4	4
Fatality	3	5	2	2
Injured (incl rescue with injury)	12	45	2	2

There were 2 reported fatalities from Road Traffic Collisions attended by the FRS during this reporting period a decrease of 1 Fatality. There were also 2 reported injuries as a result of Road Traffic Collisions a decrease of 10 reported injuries.

OBJECTIVE 2: TO REDUCE THE OCCURRENCE OF SPECIAL SERVICE INCIDENTS AND RESULTING DEATH AND INJURY

Special Service resulting in Death or Injury

Definition: Non-fire incidents which require the attendance of an appliance or officer and include: flooding, rescues of persons, making safe etc.

	2011		2012	
	Q1	Total	Q1	Total
Other Special Services	19	89	34	34
East Berwickshire Ward	2	11	3	3
Galashiels and District Ward	4	15	6	6
Hawick and Denholm Ward	2	8	1	1
Hawick and Hermitage Ward	0	5	2	2
Jedburgh and District Ward	0	5	1	1
Kelso and District Ward	2	4	2	2
Leaderdale and Melrose Ward	3	10	5	5
Mid Berwickshire Ward	3	7	4	4
Selkirkshire Ward	0	9	1	1
Tweeddale East Ward	0	5	2	2
Tweeddale West Ward	3	10	7	7

Societal costs are given at £2080 per incident as per CFSA

The FRS attended 34 Special Service incidents during this reporting period, an increase of 15 incidents when compared with the same period during 2011-12.

Deaths and Injuries from Other Special Services

	2011		2012	
	Q1	Total	Q1	Total
Deaths & Injuries From Other Special Services	4	20	5	5
Fatality	0	2	2	2
Injured (incl rescue with injury)	4	18	3	3

There were 2 reported fatalities from Special Service Incidents attended by the FRS during this reporting period an increase of 2 Fatalities. However, there were a 3 reported injuries as a result of Special Service Incidents a decrease of 1 reported incident.

OBJECTIVE 3: TO REDUCE THE OCCURRENCE OF ACCIDENTAL FIRES IN THE HOME RESULTING IN DEATHS AND INJURY.

Accidental Dwelling Fires

Definition: Building occupied by households, excluding hotels, hostels and residential institutions. In 2000, the definition of a dwelling was widened to include any non-permanent structure used solely as a dwelling, such as caravans, houseboats etc. Caravans, boats etc. not used as a permanent dwelling are shown according to the type of property. Accidental includes fires where the cause was not known or unspecified.

	2011		2012	
	Q1	Total	Q1	Total
Accidental Dwelling Fires	20	92	29	29
East Berwickshire Ward	4	8	2	2
Galashiels and District Ward	3	16	5	5
Hawick and Denholm Ward	1	8	3	3
Hawick and Hermitage Ward	2	15	2	2
Jedburgh and District Ward	1	3	3	3
Kelso and District Ward	2	10	2	2
Leaderdale and Melrose Ward	3	6	3	3
Mid Berwickshire Ward	1	10	3	3
Selkirkshire Ward	0	4	1	1
Tweeddale East Ward	0	7	3	3
Tweeddale West Ward	3	5	2	2

Chief Fire Officer Association (Scotland) Community Fire Safety Assessment 2010 (CFSA) applies a societal cost of £25,500 per incident.

There were 29 Accidental Dwelling fires during this reporting period, a increase of 9 incidents when compared to the same period during 2011-12.

The main focus of the FRS's preventative activity in relation the accidental dwelling fires continues to be the delivery of the Home Safety Visit programme throughout the Scottish Borders.

Fire Fatalities as a direct result of Accidental Dwelling Fires

Definition: A person whose death is attributed to a fire is counted as a fatality even if the death occurred weeks or months later.

	2011		2012	
	Q1	Total	Q1	Total
Fire Fatalities From Accidental Dwelling Fires	1	2	0	0
Galashiels and District Ward	0	1		
Hawick and Hermitage Ward	1	1		

Economic cost of fire (Department of Communities and Local Government) model attributes a cost of £1,546,688 per fatality.

There were no reported fire fatalities as a result of Accidental Dwelling fires during this reporting period.

Non-Fatal Fire Casualties as a result of Accidental Dwelling Fires

Definition: Total number of non-fatal casualties, injured as a direct result of a fire attended by the service. Includes those who received first aid at the scene and those who were recommended to go for a precautionary check. Does not include injuries to fire service personnel.

	2011		2012	
	Q1	Total	Q1	Total
Non-Fatal Fire Casualties From Accidental Dwelling Fires	4	12	4	4
East Berwickshire Ward	1	3	0	0
Hawick and Denholm Ward	0	1	0	0
Hawick and Hermitage Ward	0	1	1	1
Jedburgh and District Ward	0	1	1	1
Leaderdale and Melrose Ward	3	3	0	0
Mid Berwickshire Ward	0	2	1	1
Tweeddale East Ward	0	1	1	1

Costs attributed are:

Burns injury - £174,354

Smoke/fumes injury - £44,019

Precautionary check-up /other - £574

(source: DCLG)

There were 4 casualties as a result of people being involved in an Accidental Dwelling fire during this reporting period, this is the same number compared against the same reporting period during 2011-12.

OBJECTIVE 4: TO REDUCE THE OCCURRENCE OF OTHER PRIMARY FIRES AND RESULTING DEATH AND INJURY

Other Primary Fires

Definition: These are fires in Buildings, Caravans, Vehicles, Outdoor storage, Agricultural premises or post boxes, amongst other property types, or any fire involving casualties, rescues, or fires attended by five or more appliances. Excludes accidental dwelling fires.

	2011		2012	
	Q1	Total	Q1	Total
Other Primary Fires Excluding Accidental Dwellings	49	132	28	28
East Berwickshire Ward	10	23	1	1
Galashiels and District Ward	6	19	1	1
Hawick and Denholm Ward	2	8	3	3
Hawick and Hermitage Ward	2	6	1	1
Jedburgh and District Ward	8	14	5	5
Kelso and District Ward	1	11	0	0
Leaderdale and Melrose Ward	4	15	2	2
Mid Berwickshire Ward	6	11	3	3
Selkirkshire Ward	4	8	3	3
Tweeddale East Ward	3	10	3	3
Tweeddale West Ward	3	7	6	6

There were 28 Other Primary fires during this reporting period, a decrease of 21 incidents when compared with the same period during 2011-12.

Deaths and Injuries from Other Primary Fires

	2011		2012	
	Q1	Total	Q1	Total
Deaths & Injuries From Other Primary Fires	6	8	0	0
Fatality	1	1	0	0
Injured (incl rescue with injury)	5	7	0	0

There were no reported fire fatalities as a result of Other Primary Fires during this reporting period.

OBJECTIVE 5: TO REDUCE THE OCCURRENCE OF UNWANTED FIRE SIGNALS THE ASSOCIATED DISRUPTION

Unwanted Fire Signals

Definition: Where the FRS attends a location believing there to be a fire incident, but on arrival discovers that no such incident exists, or existed.

	2011		2012	
	Q1	Total	Q1	Total
Unwanted Fire Signals	229	873	205	205
East Berwickshire Ward	13	56	15	15
Galashiels and District Ward	40	151	29	29
Hawick and Denholm Ward	15	51	15	15
Hawick and Hermitage Ward	25	98	15	15
Jedburgh and District Ward	21	66	14	14
Kelso and District Ward	10	47	8	8
Leaderdale and Melrose Ward	41	105	22	22
Mid Berwickshire Ward	10	52	13	13
Selkirkshire Ward	17	72	30	30
Tweeddale East Ward	13	66	16	16
Tweeddale West Ward	24	109	28	28

Societal costs are given at £848 per incident as per DCLG

There were 205 Unwanted Fire Signals during this reporting period, a decrease of 24 incidents when compared to the same period during 2011-12.

The FRS work with owners of repeat Unwanted Fire Signals to reduce the occurrence of these types of incident.

Violence to Crews

Definition: Incidents where it has been recorded that there was an attack on FRS personnel travelling to/from or at the incident.

	2011		2012	
	Q1	Total	Q1	Total
Violence To Crews	1	1	0	0
Verbal abuse	1	1	0	0

There were no reported incidents of violence against crews during this reporting period.

Complaints against FRS Staff

There were no recorded incidents of complaints against LBFRS within the Scottish Borders during this reporting period.

Incidents involving alcohol or drugs

Definition: Incidents where it is suspected that Drugs/Alcohol were a contributory factor in the fire

	2011		2012	
	Q1	Total	Q1	Total
Suspected Under the Influence	2	9	4	4
Galashiels and District Ward	1	6	0	0
Jedburgh and District Ward	0	0	1	1
Kelso and District Ward	0	1	0	0
Leaderdale and Melrose Ward	0	0	1	1
Mid Berwickshire Ward	1	1	1	1
Tweeddale West Ward	0	1	1	1

There were 4 Incidents involving alcohol or drugs during this reporting period, an increase of when compared to the same period during 2011-12.

Alcohol has been identified as a contributory factor in a number of serious injury/fatal fires due to the affect that it has upon the occupant's ability to react appropriately in a fire situation.

Smoking Related Incidents

Definition: Incidents where is has been recorded that the source of ignition is Smoking Related

	2011		2012	
	Q1	Total	Q1	Total
Smoking Related	4	16	2	2
East Berwickshire Ward	1	2	0	0
Galashiels and District Ward	1	4	0	0
Hawick and Denholm Ward	0	1	0	0
Hawick and Hermitage Ward	1	4	0	0
Jedburgh and District Ward	1	1	0	0
Kelso and District Ward	0	1	0	0
Leaderdale and Melrose Ward	0	2	0	0
Tweeddale West Ward	0	1	1	1
Tweeddale East Ward	0	0	1	1

Smoking has been identified as the ignition source in a number of serious injury/fatal fires. There has been a decrease (2 incidents) in the number of smoking related fires during this reporting period when compared to the same period during 2011-12.

Preventative Activities

Fire Protection

Non-Domestic premises audits

Definition: Audits carried out in premises other than Dwellings under the Fire (Safety) Scotland Regulations 2006

District: [Borders](#)

Period: 1 Apr-Jun 30 2012

FSEC	Premises type	Number of premises in Area as of 31 March 2012	Number of premises in Area targeted for Planned Audit 2012_13	Number Planned Audits conducted in reporting period	Number of Premis classification changes	Cumulative Planned Audits 1st April Year-to-Date	Percentage of targeted Planned Audits 1st April Year to Date	FSEC Relative Risk Profile of Area premises as AT CLOSE OF REPORTING PERIOD.					Closing number of premises in Area	Notes
								Well Below Average (relative risk less than or equal to 3)	Below Average (relative risk greater than 3 and less than or equal to 4)	Average (relative risk is greater than 4 and less than or equal to 5)	Above Average (relative risk greater than 5 and less than or equal to 6)	Well Above Average (relative risk greater than 6)		
A	Hospital	21	21	7		7	33.3%			8	13		21	
B	Care home	36	36						3	16	17		36	
C	Houses of multiple occupation (HMO), Tenement	124	7	3	1	4	71.4%		99	22	3		124	n.b. this is Terian view of HMO's and is not as yet representative of Alan Hill's work as HMO officer
D	Dwellings	21	21							21			21	
E	Hostel	31	4						7	20	4		31	
F	Hotels	188	149	45		45	30.2%		17	153	16		186	
G	House converted to Flat	1								1			1	
H	Other sleeping accommodation	474	3	2		2	66.7%	2	75	400	3		480	
J	Further education	15	2					4	7	2			13	
K	Public building	75						45	21	8	1		75	
L	Licensed premises	322	2					101	162	60	1		324	
M	Schools	204		1		1		75	126	4			205	
N	Shops	815	5	2		2	40.0%	12	461	344	1		818	
P	Other premises open to public	416		1		1		195	214	10			419	
R	Factories or warehouse	212		1		1		189	23				212	
S	Offices	459						381	78				459	
T	Other workplace	2,282						1,955	335	3			2,293	
	Total	5,696	250	62	1	63	25.6%	2,959	1,628	1,072	59		5,718	

Of the 250 Planned Audits for 2012-13, 62 have been completed during this reporting period the focus being on Hotel premises within Scottish Borders

Community Engagement

Home Safety Visit Programme

LBFRS prevention programme to reduce accidental dwelling fires and the associated casualties and fatalities

Definitions:

Full HFSV including advice and alarm installations

The FRS must have entered the Householder premises to make a full home fire safety visit where during this visit or a follow up visit to the premises a smoke or heat alarm was installed.

This visit must have been completed within the financial year stated above.

HFSV - advice only

The FRS must have entered the Householder premises to provide home fire safety advice and no smoke or heat alarm was installed.

Leaflet drop

A leaflet drop is where any FRS literature on Home fire safety has been provided. Leaflet drops include posting information through letterbox of household, handing leaflet over to member of household but not gaining access to premises. If advice is given with the leaflets provided, it does not count as a home fire safety visit unless the FRS was given access to the householders premises.

	No FSEC Risk	Well Below Average	Below Average	Average	Above Average	Well Above Average	Total
Full HFSV including advice and alarm installation		15	28	43	70	46	202
HFSV – Advice Only	2	2	26	14	27	41	112
Leaflet Drop		9	28	57	16	46	156
Number of Detectors fitted		26	50	101	131	71	379

The Home Safety Visit programme continues to reduce risk in the community by making people safer in their homes. 57.4% of Home Safety Visits completed during this reporting period were in dwellings consider to be at above average or well above average risk of having an Accidental Dwelling fire.

Community Engagement

QUARTER 1 2011: 1st April - 30th June

SCOTTISH BORDERS		
ACTIVITY	Q1 2011	Q1 2012
Primary Schools Education Programme (Targeted Schools)	1	0
Firesharp (delivered to P6 classes)	18	17
Nursery Visits	0	8
Youth Programme (Cooldown Crew - student numbers) (i)	0	0
Youth Programme (Phoenix - student numbers) (ii)		
One-to-One Firesetters Intervention Programme (iii)	1	2
The Risk Factory: number of visiting pupils (not Scottish Borders)		
Crucial Crew: number of pupils involved (Scottish Borders Only)	0	0
Community Safety Talks/Attendance at Community Events (iv)	21	23
Fire Safety Inspections (Civic Government [Scotland] Act)	2	0

Definitions

(i) Diversionary programme delivered during school time to identified secondary school pupils

(ii) Diversionary programme delivered one night a week during school term

(iii) A one to one counselling session with a young person to discuss the consequences of being involved in wilful fire raising.

(iv) C omprises non-school events including : appliance visits to community groups (fetes, galas etc); group visits to fire stations; specific campaigns (Stair Aware, Cooking Safety, etc); and Community Firefighter talks/stall events. Edinburgh includes the number of groups visiting the Headquarters museum (nb. not individuals)

Road Safety Education

Definition: LBFRS prevention programme to reduce road traffic collisions and the associated casualties and fatalities.

School/Event	Date
Borders College	30/04
Borders College	10/05
Young Drivers Show	11/05
Young Drivers Show	22/05
Young Drivers Show	25/05
Jim Clark Rally	01/06
SBC Road Show	22/06
Paxton House Road Safety	24/06

A number of events have been carried out jointly working with partner agencies particularly aimed at young drivers in an effort to reduce the occurrence of road traffic collisions on local roads

PARTNERSHIP WORKING

Current Initiatives

In order to reduce the occurrence of road traffic collisions resulting in death and injury (Objective 1). The FRS has engaged in a road safety education programme carrying out a number of events working jointly with partner agencies particularly aimed at young drivers across the Scottish Borders.

In order to reduce the occurrence of accidental fires in the home resulting in death and injury (Objective 3) The FRS has completed a Memorandum of Understanding to formalise a Partnership approach to Home Fire Safety between LBFRS and Scottish Borders Registered Social Landlords.

The FRS is currently exploring the possibility of sharing Newcastleton Fire Station with Lothian and Borders Police Force.

The FRS currently allows access to Duns Fire Station to the local first responder group for training and storage of equipment. The FRS is currently working with other groups to offer the use of other facilities if required.

Scottish Borders College have been offered the use of lecture room facilities within Fire Stations across the Scottish Borders to teach adults minority groups, language courses.

Telecare systems recommended and installed

One telecare system was recommended to protect a vulnerable adult.